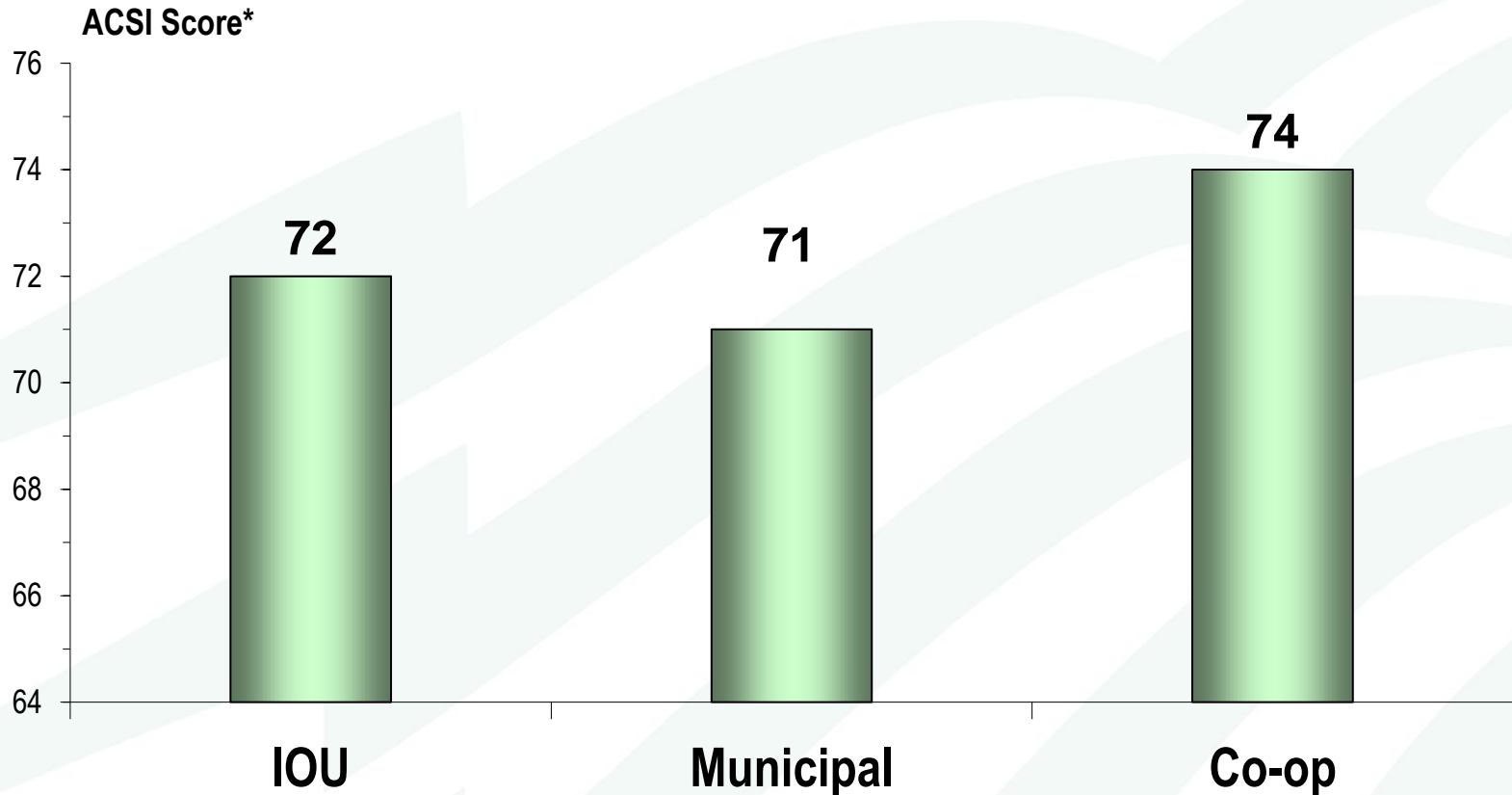


Co-op Customer Satisfaction is Higher



Customers are more satisfied with electric cooperatives than with their municipal and investor-owned (IOU) counterparts according to the American Customer Satisfaction Index (ACSI).

*2023 annual average scores (on a scale of 1 to 100)

Source: American Customer Satisfaction Index
<http://www.theacsi.org/industries/energy-utilities>

February 2024